

# Cookie Policy

Snappy Study — snappystudy.com

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## 1. Introduction

This Cookie Policy (hereinafter the 'Policy') explains how Snappy Study ('Company', 'we', 'us', or 'our') uses cookies and similar tracking technologies on our website located at snappystudy.com (the 'Website') and, where applicable, within our mobile application. This Policy should be read in conjunction with our Privacy Policy and Terms of Service, both of which are incorporated herein by reference. By continuing to use our Website or application, you consent to the use of cookies as described in this Policy.

## 2. What Are Cookies?

Cookies are small text files that are placed on your device (computer, smartphone, tablet, or other internet-enabled device) when you visit a website. Cookies are widely used by website operators to make their websites function, to function more efficiently, and to provide reporting information. Cookies set by the website operator are called 'first-party cookies'. Cookies set by parties other than the website operator are called 'third-party cookies'. Third-party cookies enable third-party features or functionality to be provided on or through the website (such as analytics, advertising, and interactive content).

In addition to cookies, we may use similar technologies such as web beacons, pixel tags, local shared objects (Flash cookies), and HTML5 local storage, which are collectively referred to in this Policy as 'cookies'.

## 3. Categories of Cookies We Use

### 3.1 Strictly Necessary Cookies

These cookies are essential for the Website to function and cannot be switched off in our systems. They are usually only set in response to actions made by you which amount to a request for services, such as setting your privacy preferences or filling in forms. You can set your browser to block or alert you about these cookies, but some parts of the Website may not then work. These cookies do not store any personally identifiable information.

### 3.2 Performance and Analytics Cookies

These cookies allow us to count visits and traffic sources so we can measure and improve the performance of our Website. They help us to know which pages are the most and least popular and see how visitors move around the Website. All information these cookies collect is aggregated and therefore anonymous. We use Sentry (Functional Software, Inc.) for application performance monitoring and error tracking. If you do not allow these cookies, we will not know when you have visited our Website and will not be able to monitor its performance.

### 3.3 Functional Cookies

These cookies enable the Website to provide enhanced functionality and personalisation. They may be set by us or by third-party providers whose services we have added to our pages. In particular, we use functional

cookies to:

- Remember your language preference selection (stored in browser local storage under the key 'ss\_lang');
- Maintain your session state during your visit to the Website;
- Store user interface preferences to improve your experience.

If you do not allow these cookies, some or all of these services may not function properly.

### 3.4 Third-Party Cookies

Our Website may use fonts and resources provided by Google LLC (Google Fonts), which may set cookies or collect information when you visit pages that use these services. We use Amazon Web Services (AWS) CloudFront as our content delivery network, which may use cookies to route traffic efficiently. These third parties have their own privacy and cookie policies over which we have no control and for which we expressly disclaim all liability. We encourage you to review the privacy and cookie policies of these third parties directly.

## 4. Cookies Used in Our Mobile Application

Our mobile application does not use traditional browser-based cookies. However, we use equivalent technologies including:

- Device local storage to persist user preferences (including language selection);
- Session tokens for authentication purposes, stored securely on your device;
- Third-party SDKs including Sentry for crash reporting and performance monitoring, which may collect device identifiers and usage data as described in our Privacy Policy.

## 5. Managing and Controlling Cookies

You have the right to decide whether to accept or reject cookies (other than strictly necessary cookies). You can exercise your cookie preferences by:

- **Browser Settings:** Most web browsers allow you to control cookies through their settings preferences. You can set your browser to refuse all cookies, to indicate when a cookie is being sent, or to delete cookies that have already been set. Please refer to your browser's help documentation for instructions on how to do this. Note that if you choose to block cookies, you may not be able to use all features of the Website.
- **Third-Party Opt-Outs:** You may opt out of certain third-party tracking by visiting the relevant opt-out pages, including the Google Analytics opt-out browser add-on (where applicable).
- **Mobile Device Settings:** On mobile devices, you can control cookie-equivalent tracking through your device operating system settings, including resetting your device advertising identifier.

Please note that restricting cookies may impact your experience of our Website and may prevent you from using all the features we provide. We cannot guarantee the functionality of the Service if cookies are disabled.

## 6. Disclaimer of Liability for Third-Party Cookies

**WE EXPRESSLY DISCLAIM ANY AND ALL LIABILITY, RESPONSIBILITY, AND OBLIGATION WITH RESPECT TO COOKIES OR SIMILAR TRACKING TECHNOLOGIES PLACED ON YOUR DEVICE BY ANY THIRD-PARTY SERVICE PROVIDER, INCLUDING BUT NOT LIMITED TO ANALYTICS PROVIDERS, FONT PROVIDERS, CONTENT DELIVERY NETWORKS, AND ERROR MONITORING SERVICES. THE COLLECTION, PROCESSING, AND USE OF DATA BY SUCH THIRD PARTIES IS GOVERNED**

**EXCLUSIVELY BY THEIR RESPECTIVE PRIVACY POLICIES AND TERMS OF SERVICE. WE MAKE NO REPRESENTATIONS OR WARRANTIES REGARDING THE DATA PRACTICES OF SUCH THIRD PARTIES AND SHALL NOT BE HELD LIABLE FOR ANY CONSEQUENCES ARISING FROM YOUR INTERACTION WITH THIRD-PARTY COOKIES OR TRACKING TECHNOLOGIES.**

## 7. Do Not Track Signals

Some browsers transmit 'Do Not Track' (DNT) signals to websites. Because there is no common industry standard for how to respond to DNT signals, our Website does not currently respond to such signals. We will continue to monitor developments in DNT standards and update our practices accordingly.

## 8. Data Retention for Cookie-Related Data

The duration for which a cookie remains on your device depends on whether it is a 'session' or 'persistent' cookie. Session cookies are temporary and are deleted when you close your browser. Persistent cookies remain on your device for a specified period or until you delete them manually. Our language preference cookie persists for a period of up to 12 months from the date it is set or last updated.

## 9. Changes to This Cookie Policy

We reserve the right to update this Cookie Policy at any time to reflect changes in technology, legislation, our operations, or for any other reason. We will indicate the date of the most recent update at the top of this Policy. Your continued use of the Website or application following any changes constitutes your acceptance of the revised Cookie Policy.

## 10. Contact

If you have any questions about our use of cookies or this Cookie Policy, please contact us at: [legal@snappystudy.com](mailto:legal@snappystudy.com) | [snappystudy.com](https://snappystudy.com)